

TECHNOLOGY FOR A SUSTAINABLE TOMORROW



RK VoIP Solutions



RK VOIP SOLUTIONS OUR GOAL IS YOUR SATISFACTION

RK VoIP Solutions is a leading provider of next-generation business collaboration and communications solutions, providing unified communications, contact center, networking and related services to companies of all sizes in India. We help our customers bring people together with the right information at the right time in the right context, enabling business users to improve their efficiency and quickly solve critical business challenges.

Working on the latest Information Communication Technology (ICT) concepts, RK Voice Solutions Product Portfolio consist of patent-pending development platform and award-winning communication software. Robust solutions from RK are powering customer interactions for both contact centers and enterprises. Overwriting the multi-boxed approach of legacy contact center technology, RK gives you integrated feature-rich communication suites.



Highlights

- VoIP at your pace.
- Open source-based.
- SIP compliant.
- Rich feature set.
- Flexible deployment

Benefits

- Increase operational flexibility.
- Reduce move, add and change expenses.
- Enhance economies of scale for transmission services.
- Reduce long-term equipment costs.

System Components

- IP Gateway
- Application Server
- SIP 2.0 compliant.
- Administrative Console.

As IP telephony standardizes and proliferates, organizations are looking for choice of voice transport. (IP) strategy with open, standards-based capabilities—fully packaged with optional Session Initiation and ongoing support functionality that provides a rich, flexible feature set. The RKIPPBX60 Business Edition open source platform, offers you all of the call handling capabilities expected of pricey, closed PBX systems at a substantially reduced cost. Designed to interoperate with other RK IPPBX products, RKIPPBX60 Business Edition provides all of the capabilities required to address the needs of the dynamic contact center.

Offerings Description

Telephone Features:

RKIPPBX60 Business Edition provides you with the call handling capabilities you have come to expect from closed-source PBXs. Below are some of the telephone features in RKIPPBX60 Business Edition:

- Automated Attendant
- Call forward options.
- Call parking and retrieval.
- Call pickup.
- Call transfer options.
- Call waiting.
- Caller ID options.
- Conference bridging.
- Voicemail.
- Directory Services.
- Music on Hold Options.

SCALABILITY

No. of SIP Registrations	:	60
Concurrent SIP Calls	:	36
PSTN / E1/T1 Integration	:	Yes
Protocols Support	:	SIP/IAX



RKIPPBX60 Feature List

Automated Attendant
Blacklists
Blind Transfer
Call Detail Records
Call Forward on Busy
Call Forward on No Answer
Call Forward Variable
Call Monitoring
Call Parking
Call Queuing
Call Recording
Call Retrieval
Call Routing (DID & ANI)
Call Transfer
Call Waiting
Caller ID
Caller ID Blocking
Caller ID on Call Waiting
Conference Bridging
Distinctive Ring
Do Not Disturb
Flexible Extension Logic
Interactive Directory Listing
Interactive Voice Response (IVR)

Music On Hold
Music On Transfer
Flexible Mp3-based System
Random or Linear Play
Volume Control
Predictive Dialer
Privacy
Protocol Conversion
Remote Call Pickup
Remote Office Support
Roaming Extensions
Route by Caller ID
SMS Messaging
Supervised Transfer
Three-way Calling
Time and Date
Trunking
VoIP Gateways
Voicemail

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