

TECHNOLOGY FOR A SUSTAINABLE TOMORROW



RK VoIP Solutions



## RK VOIP SOLUTIONS OUR GOAL IS YOUR SATISFACTION

RK VoIP Solutions is a leading provider of next-generation business collaboration and communications solutions, providing unified communications, contact center, networking and related services to companies of all sizes in India. We help our customers bring people together with the right information at the right time in the right context, enabling business users to improve their efficiency and quickly solve critical business challenges.

Working on the latest Information Communication Technology (ICT) concepts, RK Voice Solutions Product Portfolio consist of patent-pending development platform and award-winning communication software. Robust solutions from RK are powering customer interactions for both contact centers and enterprises. Overwriting the multi-boxed approach of legacy contact center technology, RK gives you integrated feature-rich communication suites.



**Highlights**

- VoIP at your pace.
- Open source-based.
- SIP compliant.
- Rich feature set.
- Flexible deployment

**Benefits**

- Increase operational flexibility.
- Reduce move, add and change expenses.
- Enhance economies of scale for transmission services.
- Reduce long-term equipment costs.

**System Components**

- IP Gateway
- Application Server
- SIP 2.0 compliant.
- Administrative Console.

As IP telephony standardizes and proliferates, organizations are looking for choice of voice transport. (IP) strategy with open, standards-based capabilities—fully packaged with optional Session Initiation and ongoing support functionality that provides a rich, flexible feature set. The RKIPPBX100 Business Edition open source platform, offers you all of the call handling capabilities expected of pricey, closed PBX systems at a substantially reduced cost. Designed to interoperate with other RK IPPBX products, RKIPPBX100 Business Edition provides all of the capabilities required to address the needs of the dynamic contact center.

**Offerings Description**

Telephone Features:

RKIPPBX100 Business Edition provides you with the call handling capabilities you have come to expect from closed-source PBXs. Below are some of the telephone features in RKIPPBX100 Business Edition:

- Automated Attendant
- Call forward options.
- Call parking and retrieval.
- Call pickup.
- Call transfer options.
- Call waiting.
- Caller ID options.
- Conference bridging.
- Voicemail.
- Directory Services.
- Music on Hold Options.

**SCALABILITY**

No. of SIP Registrations	:	100
Concurrent SIP Calls	:	60
PSTN / E1/T1 Integration	:	Yes
Protocols Support	:	SIP/IAX



## RKIPPBX100 Feature List

Automated Attendant  
Blacklists  
Blind Transfer  
Call Detail Records  
Call Forward on Busy  
Call Forward on No Answer  
Call Forward Variable  
Call Monitoring  
Call Parking  
Call Queuing  
Call Recording  
Call Retrieval  
Call Routing (DID & ANI)  
Call Transfer  
Call Waiting  
Caller ID  
Caller ID Blocking  
Caller ID on Call Waiting  
Conference Bridging  
Distinctive Ring  
Do Not Disturb  
Flexible Extension Logic  
Interactive Directory Listing  
Interactive Voice Response (IVR)  
Music On Hold  
Music On Transfer  
Flexible Mp3-based System  
Random or Linear Play  
Volume Control  
Predictive Dialer  
Privacy  
Protocol Conversion  
Remote Call Pickup  
Remote Office Support  
Roaming Extensions  
Route by Caller ID  
SMS Messaging  
Supervised Transfer  
Three-way Calling  
Time and Date  
Trunking  
VoIP Gateways  
Voicemail

### **RK VoIP Solutions**

Phone : +91-9871629031

Email : [contactus@rkvoice.com](mailto:contactus@rkvoice.com)

Website : [www.rkvoice.com](http://www.rkvoice.com)